



Melchioni s.p.a.  
Sede legale:  
Via Pietro Colletta, 37 - 20135 Milano Italia  
Sede amministrativa/commerciale:  
Via Friuli, 18/A - 20135 Milano Italia  
Tel. +39.0257941 - Fax +39.0254134001  
www.melchioni.it

Milano, January 10, 2017

From: Armando Melchioni

To: All Interested People

**Object: Quality Policy**

The Management of **melchioni s.p.a.**, on the transition to the new edition of ISO 9001: 2015, proceeded to update business strategies to contribute more and more to the satisfaction of stakeholders, promoting technologies that help to preserve resources and activities that respect the environment and people.

The Company's primary goal is to place on the market environmentally-friendly, innovative, reliable and safe products and meet the demands of all stakeholders (Customers, Employees, Shareholders).

The Management of **melchioni s.p.a.** believes that the future of the Company depends on its own following key factors:

- value of corporate resources;
- economic, financial and organizational capacities;
- respect for the commitments undertaken;
- quality, reliability and innovation of products and processes.

To achieve this goal, the Management identifies the following values that promotes both inside and outside of **melchioni s.p.a.**, in accordance with the strategies and goals of business growth and the satisfaction of all stakeholders:

1. Support, protection and respect for human rights universally recognized to avoid complicity of human right abuses.
2. Prevention and opposition corruption in all its forms.
3. Guaranteeing freedom of workers association and recognition of the right to collective bargaining.
4. Commitment to fair and free competition, in full compliance with applicable laws and regulations.
5. Ongoing assessment of the risks associated with activities carried out to identify new opportunities.
6. Meeting the Customers and stakeholders expectations according to taken commitments.
7. Promoting safe and comfortable working conditions, respecting each employee's rights.



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8. Beware of social and environmental requirements.
9. Safeguarding critical information held by the Company in order to protect any personal and / or confidential information entrusted to us by Customers, Employees and Business Partners.
10. Refusal of any compromise on the finished product quality and safety.
11. Rapid response and correction to any abnormalities found.
12. Partnership consolidation with strategic suppliers.
13. Process optimization through a business activities continuous review.
14. Staff training to carry out competence activities and quality principles.
15. Continuous improvement of business processes by planning, verification and measurement of activities.

The Management assures the Company of all the resources and support needed to achieve its goals and is committed to constantly monitor the achievement of these goals.

Armando Melchioni  
President